Title: Using an intranet

Exercise Code: SLINSUP010

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| Modules: | Group size: | Duration: |
| 10. Supervision/Intervision | Small group | 60 mn |

# Purpose:

The purpose is to highlight the difficulties, their domains of membership, their origins, the found solutions or not, and thus the fundamental points to be revealed on the forum to serve as weft of exchanges and as future reflection.

# Description:

Every participant remembers himself the most recent situation during which he was in difficulties in front of a contrary interlocutor. The trainer hands over and notes on the paper-board all the meditative information

# Material:

Paper, paper-board

# Methods:

- Participation-action,  
- Group work,

# Advice for Trainer:

Ask everybody to express himself, (even if there are repetitions), to make their own synthesis and their own index form of expectations. Every participant will then have to fetch answers on the forum.

# Source/Literature:

See chapter on the management of the conflicts

# Handouts:

Creation of an index card to list the points of divisions, in order to share experiences, questions and answers or expectations to be put on the Intranet.

This document will have to be presented to the general manager.