PROBLEM SOLVING STRATEGY

Development of possible solutions, change of perspectives, flexibility, communication, self-presentation, self-confidence

Description

As an introduction to the subject a text is read to the groups ( max. 6 participants each) as an example:

“The manager of the restaurant calls a meeting with his personnel and says: a lot of plates get broken these days. You have to improve this situation and something has to happen very soon!”

The task is now for the small groups to analyse the following aspects:

 missing information

 dealing with this issue

 finding problem solving strategie

and to prepare an appropriate role play. Each group then presents their results in their roleplay.

Duration: 1 hour and 30 minutes

Material: none