DEALING WITH COMMUNICATION BARRIERS

Objectives

Introduction to the subject, determination of problem areas, recognizing and exchanging of already existing potential solutions

Description

Participants receive the following questions regarding the subject Communication in the professional environment“:

 Which communication barriers do I know?

 How do related misunderstandings appear?

 How are they being dealt with?

Results are put on paper and presented to the whole group by one person. They are then used as a transition into the theoretical area of the subject.

Duration: 45 minutes

Material: flipchart paper, brown paper, color markers

Participants: small groups of approx. 5 individuals