

**SOCIAL LITERACY : EXERCISES**

**Module (title and number): *Social Learning : exercise n° 2***

1. **- Exercise name: “Working together”**

**2 -Purpose:**

**Writing of a document of self-criticism with the key points to be kept or to discover, and stumbling blocks to be avoided**

1. **--Duration/Time frame:**

**15 mn**

1. **Participants:**

**Public staff in charge of information**

1. **Group size:**

**6 to 8 people**

1. **Material:**

**Photos of various categories (young ones, adults, multicultural people), and a tape recorder**

1. **Methods:**

**Playing roles, exchanges about experiences and discussion of the results**

1. **Description:**

**Everybody looks for a few minutes to each photos (or picture) and give an example of the first words they will tell to each of them to welcome them and ask about the purpose of their demand.**

**Analysis of the answers :**

**- tone of voice**

**- type of vocabulary**

**-position holding**

**- posture**

**- quality of the discussion referring to the level of satisfaction for the information seeker**

**- If everything goes well and is OK, what do you have to maintain and keep ?**

**- If you met some difficulties, what are they ?**

**What are the proposals of the participants to face and solve them ?**

1. **Advice for Trainer :**

**Make sure that every participant try to get down to real situation during sufficient time when the exercise begins.**

1. **Source/Literature :**

**INSUP Documents**

1. **Handouts :**

**A summary of good and best practices drafted by all the participants and to be kept in mind.**

1. **Contributor (partner):**

**INSUP**