**SOCIAL LITERACY : EXERCISES**

Module (title and number): ***Social Learning : EXERCISE n° 1***

INTRODUCTION :

This technique of collaborative learning is characterized by the use of tools shared on a platform allowing the learners to exchange around a predefined subject

This practice allows the learner to take(out of its trainee's passive condition and to set up a real exchange with the professor and the other learners, basing itself on the search for knowledge on Web and sharing these with the other associates. This technique of co-creation of contents allows each to discover works of experts and to relieve various points of view with the community.

The deployment of a department of social learning is made through the on-line publishing of a dedicated Web service. If the enterprise social network is the privileged and symbolic platform for this type of apprenticeship, other tools return fashionably, as the forums, the blogs or the chats.  
A good management of these social services is the key of the success of a strategy of training based on the learning social.

1 -Exercise name: **USING AN INTRANET**

2 - PURPOSE : .

The purpose is to highlight the difficulties, their domains of membership, their origins, the found solutions or not, and thus the fundamental points to be revealed on the forum to serve as weft of exchanges and as future reflection.

3 - Duration/Time frame :

1. Mn

4 - PARTICIPANTS :

Public staff in charge of welcoming people

5- GROUP SIZE :

4/6 people

6 - MATERIAL :

Paper, paper-board

7 - METHODS:

- Participation-action,  
- Group work,

1. - DescriptioN :

Every participant remembers himself the most recent situation during which he was in difficulties in front of a contrary interlocutor. The trainer hands over and notes on the paper-board all the meditative information

1. - Advice for Trainer :

Ask everybody to express himself, (even if there are repetitions), to make their own synthesis and their own index form of expectations. Every participant will then have to fetch answers on the forum.

1. - Source/Literature :

See chapter on the management of the conflicts

1. Handouts :

Creation of an index card to list the points of divisions, in order to share experiences, questions and answers or expectations to be put on the Intranet.

This document will have to be presented to the general manager.

1. Contributor (partner):

INSUP